# Consular Crisis Management Soren Liborius, Deputy Head of Division



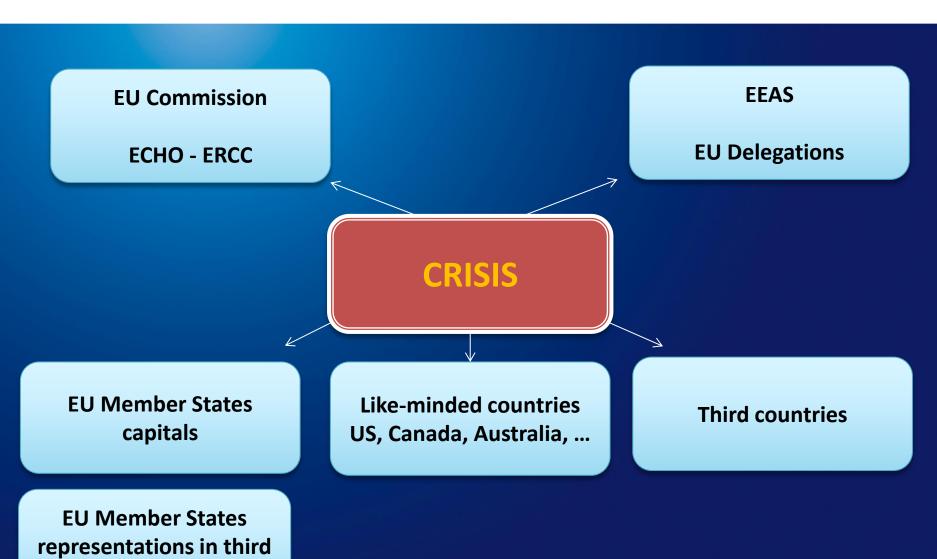
Prevent and Protect – Lisbon 7 DEC 2018

EEAS - Consular Crisis Management Division mail: eeas-consular-crisis-management@eeas.europa.eu



countries

## **EU** actors in crisis situation



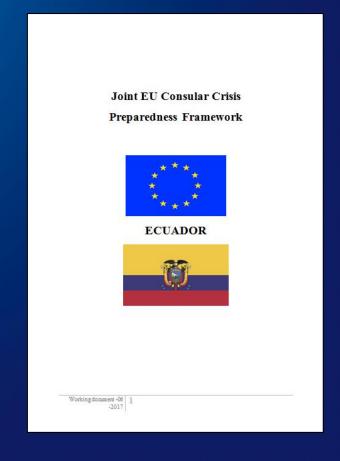


## **Consular Crisis Preparedness**

### From the Directive ...

#### 4.2015 Official Journal of the European Union L 106/1 (Legislative acts) DIRECTIVES COUNCIL DIRECTIVE (EU) 2015/637 of 20 April 2015 on the coordination and cooperation measures to facilitate consular protection for unrepresented citizens of the Union in third countries and repealing Decision 95/553/EC THE COUNCIL OF THE EUROPEAN UNION Having regard to the Treaty on the Functioning of the European Union, and in particular Article 23 thereof, Having regard to the proposal from the European Commission, Having regard to the opinion of the European Parliament (1), Acting in accordance with a special legislative procedure, Citizenship of the Union is the fundamental status of nationals of the Member States. The right to enjoy, in the territory of a third country in which the Member State of which they are nationals is not represented, the protection of the diplomatic and consular authorities of another Member State on the same conditions as the nationals of that State is one of the specific rights that point (c) of Article 20(2) of the Treaty on the Functioning of the European Union (TFEU) grants to citizens of the Union. The Treaty of Lisbon reinforced the status of citizenship of the Union and strengthened the rights attached to it. Article 23 TFEU thus provides for the adoption of directives establishing the cooperation and coordination measures necessary to facilitate consular protection for unrepresented citizens of the Union. The values on which the Union is founded include solidarity, non-discrimination and respect for human rights; in its relations with the wider world the Union should uphold its values and contribute to the protection of its citizens. The fundamental right to consular protection of unrepresented citizens of the Union under the same conditions as nationals, enshrined in Article 46 of the Charter of Fundamental Rights of the European Union (the

### ... to the Joint EU Framework





## **STRUCTURE of the Framework**

## Five phases of the Framework:

- 1. Baseline actions
- 2. Situation analysis and risk assessment
- 3. Crisis preparedness
- 4. Crisis response
- 5. Post crisis actions



### **PROCESS** of the Framework

## 2. Situation analysis and risk assessment - Examples

$THREAT^1  o$				
Low	Medium	High		
		EARTHQUAKE	High	
Breakdown in law and order, civil disobedience, riots	Terrorist attack  Major Consular incident – i.e. explosion at hydrocarbon centre, air crash		Medium	VULNERABILITY² →
			Low	

RISK FACTOR	NATURAL DISASTER	THREAT	VULNERABILITY	
SCENARIO	EARTHQUAKE	High	High	
THREAT	The cities of northern Algeria (which co- lie on a major earthquake fault line. earthquake struck the town of Boum killing more than 20,000. In July 2014 injured 420.	Tremors are regu erdes (30 km fro	ular. The last major m Algiers) in 2003,	
VULNERABILITY	A major earthquake would be likely t affect hundreds of EU MS nationals and likely to be overwhelmed in such events	bi-nationals. The		
MITIGATION <sup>3</sup>				

#### HORIZON SCANNING (RISK FACTORS) - FORWARD LOOK (0-24 MONTHS)

- √ Economic downturn/ austerity
- ✓ Political alienation/ disaffection, future presidential elections, political transition
- ✓ Potential spill-over from Libya/Mali

ALGERIA - Threat assessment, description and trigger events



## Consular On Line Website - CoOL

#### Welcome to the CoOL web site

The Consular Online (CoOL) website provides information on the travel advice and the representation of the European Union and its Member States in third countries.

Member States' Ministries of Foreign Affairs provide this data.

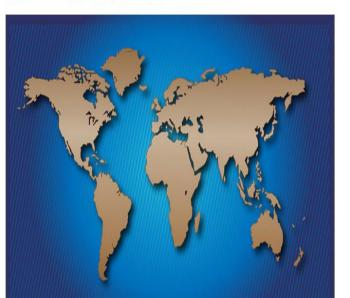
The website provides links to the websites of Member States' Ministries of Foreign Affairs where further details on their travel advice can be found.

There is also a discussion forum used by the consular departments and crisis centres of Member States' Ministries of Foreign Affairs.

In case of a consular crisis, a specific focus area is created under which all relevant information can be posted. The focus area also contains a collaborative table where amongst other things information on the number of EU citizens is shared.

The CoOL web site is managed by the Consular Crisis Management Division of the EEAS.

2016-10-06 CoOL website Privacy statement.pdf



#### Useful links

- User Manual February 2018
- . MS Consular Crisis Units Contacts
- · Download area
- Travel Advice
- · Ministries of Foreign Affairs
- · Information Sharing Forum
- Disclaimer

#### **Currently Active**

2018-06/07 - FIFA World Cup

#### COUNTRY PAGES (Click here)

- · List of Third Countries and related collaborative tables
- "Joint Framework" restricted area: Local Consular Coordination Meetings (minutes), Joint Framework documents, forum, exercise(s): access granted upon decision from EU Member States' capitals and/or EEAS Headquarters (for EU staff)
- <u>JFW Documents and templates</u> (general documentation relating to the Joint EU Consular Crisis Preparedness Framework)

\* TEMPLATE: Joint EU Consular Crisis Preparedness Framework

User Role	Description	
Reader	Read-only access: - access to all information in CoOL - receive email notifications (for travel advice, new thread and update presence in third countries) - cannot contribute in the forum or upload a document in the download area	
Contributor	Reader's rights AND: - can create a new thread and contribute to a thread - cannot upload a document in the download area, change travel advice, presence in third countries and data in a collaborative table	
Updater	Reader's + Contributor's rights AND: - can contribute and update data in a collaborative table, travel advice and presence in third countries	

For possible additional roles, please refer to the "User Manual" (page 4)

#### LATEST RELEASES! ("Joint Framework" restricted area)

- SENEGAL: !UPDATE! 2018-06-14 Cadre conjoint européen de préparation aux crises consulaires (uploaded on 15/06/2018)
- <u>ECUADOR</u>: <u>!UPDATE! 2018 May Joint EU Consular Crisis Plan and annexes</u> (uploaded on 15/06/2018)
- ZIMBABWE: !UPDATE! 2018-06-06 Joint Framework and annexes (uploaded on 8/06/2018)
- OMAN: !UPDATE! 2018.05.18 Snapshot (uploaded on 18/05/2018)
- INDONESIA: !UPDATE! 2018 Joint Framework and Annexes (uploaded on 17/05/2018)

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## Consular lessons learned Hurricanes, Typhoons

#### Characteristics:

- Often an announced natural disaster => time for preparations
- Destruction can be more severe than first expected
- Limited response capabilities available in remote areas
- Infrastructure and local resilience strained
- In the Caribbean (IRMA, 2017) affected citizens were spread out over large area &
- ... the assistance from other partners (US / CAN) was limited as they were

overburdened themselves







### Hurricane IRMA, 2017 Consular lessons learned







#### What worked well:

- EEAS & DG ECHO coordination at early stage
- Coordination though VTC with Member States
- DG ECHO financial support through UCPM to the Netherlands & Germany at their request
- Copernicus EMS: 65 satellite maps produced and publicly shared
- Hurricane Maria: upon request for assistance by Dominica, offers given by BE, FR, UK & NL
- 9 pax EUCPTeam deployed to Dominica as well as one UNDAC associated environmental expert



## 2018, Indonesia Volcano & Earthquakes

## Lessons learned: Bali Mt Agung volcano (Autumn 2017 & JUL 2018) and Lombok earthquake AUG 2018

- In Jakarta the EU Local Consular Coordination Group already well established => makes
  joint assessment and response much easier according to response plans such as...
- ...having a Joint EU Consular Crisis Framework updated and tested
- In the field: Joint Consular Response Teams or Teams working in parallel sharing logistics;
   e.g. work space, transport, communications, accommodation, etc.
- Early activation CoOL to facilitate exchange of information
- Social media outreach to affected EU citizens. Reduce the workload; focus on those in need.





## EUTOPEAN UNION Looking ahead — Jointly

To consider: pooling consular resources when a large crisis hits:

Mapping consular resources with EU Member States
EU Delegations: 29 Local Consular Correspondents

Liaise between Regional Consulate hubs

When feasible & relevant: Creation of voluntary consular flying squads (perhaps combined with ECHO-UCPMT) – sharing logistics

Enlarging the response framework: to like-minded countries & military elements of a NEO (Non-Combatant Operation)